

The relationship between UPMC and Highmark is changing.

After June 30, 2019, most UPMC hospitals and other facilities in western Pennsylvania will be out-of-network for patients with Highmark commercial insurance. Below are answers to frequently asked questions about how these changes may impact your health care.

Q: How do I know if I have commercial health insurance?

A: Commercial health insurance policies often are provided as part of a group plan, such as through an employer or union. They also can be purchased individually in the Health Insurance Marketplace. If you are under age 65 and have health insurance through your job or your spouse's job, it is probably a commercial plan. If you are unsure, ask your plan administrator for information.

Q: Will UPMC Kane be out-of-network after June 30, 2019?

A: No, UPMC Kane will remain in-network for Highmark commercial members after June 30, 2019.

Q: I have received treatment or sought care at UPMC Hamot in the past. Will UPMC Hamot be out-of-network after June 30, 2019?

A: Yes, UPMC Hamot is one of 11 UPMC hospitals that will be out-of-network for Highmark commercial members after June 30, 2019. This includes the nationally ranked UPMC Presbyterian as well as the exclusive treatment and services provided at UPMC Hillman Cancer Center at UPMC Shadyside.

Q: Will UPMC doctors be out-of-network after June 30, 2019?

A: If you would like to see a doctor at or near a UPMC hospital or facility that will be **in-network** after June 30, 2019, such as UPMC Kane, you can expect that doctor to be **in-network** for you as well.

If you would like to see a doctor at or near a UPMC hospital or facility that will be **out-of-network** after June 30, 2019, such as UPMC Hamot, you can expect that doctor to be **out-of-network** for you as well.

Q: Will other UPMC hospitals be out-of-network after June 30, 2019?

A: Yes, in addition to UPMC Hamot, a number of other UPMC hospitals will be out-of-network for Highmark commercial members after June 30, 2019, including but not limited to: Magee-Womens Hospital of UPMC, UPMC Presbyterian, UPMC Passavant (both campuses), and UPMC Shadyside. A complete listing of UPMC hospitals and their network status for Highmark commercial members after June 30, 2019, can be found at UPMC.com/Choice2019.

Q: Will any UPMC specialty services be in-network for Highmark commercial members in Pennsylvania after June 30, 2019?

A: Yes, in addition to Children's Hospital of Pittsburgh of UPMC and Western Psychiatric Institute and Clinic of UPMC, a very limited number of UPMC specialty services will be in-network for Highmark commercial members in Pennsylvania after June 30, 2019.

Q: How can I ensure full, in-network access to UPMC doctors and hospitals?

A: If you wish to continue to have full, in-network access to the UPMC doctors and hospitals you trust, evaluate your health insurance options and choose a plan with full in-network access. There are many insurance carriers, including but not limited to Aetna, Cigna, United, and UPMC Health Plan, that provide this coverage.

For more information, visit UPMC.com/AccessKane.

For questions, or to learn more about full, in-network access to UPMC hospitals and doctors, please call our help line at **1-833-236-8095**.

